

Bart Hermans

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Date of birth	2 december 1976
Nationality	Belgian

I am a multi-talented IT professional with profound knowledge about (and anything related to) IT Infrastructure, Cloud and Big Data. With expert level knowledge of virtualization, servers, storage, performance, monitoring and automation/scripting.

Supplemented with a vast portfolio of business application expertise, project management skills and development methodologies.

A proven track record where the below experience demonstrates my knowledge, skillset and learning agility.

Experience

June 1st 2022 – now	Global Head of IT (GSU) Roland Europe Group, Geel
<i>Responsibilities</i>	<ul style="list-style-type: none">- Responsible for the Global IT organization of the Global Sales units reporting into the Global Sales CFO- Management of the Global IT Team (Infra & Support, Development, BI, BPA and Accounting)- Project & budget management for all of IT global SU's- Responsible for the IT Strategy and long term vision
June 1st 2021 – May 31st 2022	European Head of IT Roland Europe Group, Geel
<i>Responsibilities</i>	<ul style="list-style-type: none">- Responsible for the complete European IT organization reporting into the CFO- Management of the European IT Infrastructure and Development Team- Project & budget management for all of IT- Responsible for regulatory & compliance (GDPR, J-SOX)
July 2nd 2018 – May 31st 2021	European IT Infrastructure Manager Roland Europe Group, Geel
<i>Responsibilities</i>	<ul style="list-style-type: none">- Responsible for the complete European IT Infrastructure team reporting into the European IT Director- Management of the European support team (BE,UK,DE)- Project & budget management for regional IT projects- Regulatory & compliance management (GDPR, J-SOX)

July 4th 2016 – June 30th 2018

Lead Enterprise Architect for Sibelco
Cegeka, Hasselt

- Responsibilities*
- Design of the global architecture of Sibelco
 - Design and execute projects and contractual agreements
 - Create proposals to enhance the infrastructure
 - Technical service delivery management and quality control

September 1st 2012 – July 1st 2016

Infrastructure LEAD/SME EMEA (HMM)
Estee Lauder Companies, Oevel, Belgium

- Responsibilities*
- Responsible for the EMEA IT infrastructure (Servers hard- and software, Storage, Virtualization, LAN, WLAN, WAN, Backup, DR, DB, Monitoring, Facilities)
 - Project management, architecture, budgeting and execution in the domains listed above
 - Team lead for 2 people based in the UK
 - Management and governance of the operational teams from the outsourcing partner. (including level 3 support)
 - Supporting LAN, WAN, Voice and Security.

- Training & Conferences*
- Personal coaching using the Reiss Motivation Profile and MBTI (Myers-Briggs Type Indicator)
 - Certified Ethical Hacker (CEH) EC-Council
 - EMC World 2013 Las Vegas
 - HP Discover 2013 Barcelona
 - Cisco Nexus 7000 & v1000 custom class

April 1st 2008 - August 31st 2012 Global Data Integrity Lead / IT Facilities manager
Estee Lauder Companies, Oevel, Belgium

- Responsibilities*
- Globally responsible for data integrity. (Backup, Recovery, Archiving)
 - Responsible in the EMEA region for Virtualization, Storage, Unix/Linux and Disaster Recovery
 - Local responsibility for data center facilities (UPS, Air conditioning, Generator, fire protection)
 - Project management, architecture and execution within the above responsibilities (virtualization projects in Moscow, Warsaw, Zurich, Lisbon, Vienna, Paris,... - Global rollout EMC Avamar)
 - Team lead for 4 people globally
 - Management and governance of the operational teams from the outsourcing partner. (including level 3 support)

- Training & Conferences*
- EMC World 2007 Orlando
 - EMC World 2008 Las Vegas
 - EMC World 2010 Boston
 - VMWorld Europe 2010 Copenhagen
 - VMWorld Europe 2011 Copenhagen
 - EMC World 2012 Las Vegas
 - Leading Virtual Teams – Place and time independent leadership

October 1st 2001 - April 1st 2008 IT System & Storage Engineer / Project Manager
Estee Lauder Companies, Oevel, Belgium

Responsibilities

- Management, support and expansion of the Estee Lauder International Data Center in Oevel as part of the local support team.
- Responsible for Servers, backup and storage in the regional data center in Oevel, Belgium.
- Project management for the roll out of the global IT applications.

Training

- HP-UX: Accelerated system and network Administration Level I & II.
- Project Planning and Control + MS Project
- HP-UX: Hands On MC/Serviceguard
- Cisco: Interconnecting Cisco Network Devices
- Legato Networker Backup Software
- Oracle Database Administration Fundamentals I
- CA Unicenter Asset Management and Software Delivery
- ITIL Foundations (Certified)

March 1st 1999 - October 1st 2001 **IT System Engineer**
D. Logistics, Heist op den Berg, Belgium

Responsibilities

- Personally manage and support all ICT equipment, both hard- and software of the facility. Consisting of about 100 PC's , 30 printers en 200 telephones and the warehouse WLAN supporting about 30 forklift terminals en 50 RF guns.

Training

- Manage and support Alcatel (Xylan) Switches
- Ericsson MD110 analogue phone management software

September 1st 1997 - March 1st 1999 **Software QA Tester**
FICS Group, Zaventem, Belgium

Responsibilities

- Together in a team of 3 people, testing a locally developed financial software package (Abacus) on different hardware platforms (x86, IBM AIX, SUN, HP en Dec Alpha) and databases (MS-SQL, Sybase, Oracle, Centura).

Training

- Mercury Winrunner Testtools

Education

1997 – 2000 Bachelor's degree Computer Science
1995 – 1996 Specialization year Automatic Control engineering
1994 – 1995 Bachelor's degree Computer Science
1988 – 1994 Associate degree in Electronics Technology

General Skills

- Thorough knowledge of the current technologies and innovations in IT:
Enabled to apply current IT buzz-words (“Big Data” – “Converged infrastructure” – “Software Defined” – “Cloud” – “XaaS”- ...) in any landscape. Through use of this broad background possessing a “bird’s eye view” over IT infrastructure in general.
- Understanding a broad set of business processes with a focus on Supply Chain and Sales
- People manager – showing mentorship and leadership – enabling and empowering people
- Team player
- Result driven
- Analytical and/but Realistic
- Creative
- “Problem solver” – thinking outside-of-the-box
- Project management skills (time, budget and resource management)
- “Scripting guru”
- Flexible and independent

Technical Skills and Knowledge

- VMware ESX(i), vSphere, vCenter, PowerCLI, SRM, Replication, Data Protection, ...
- Public Cloud – Azure, AWS, Interoute vDC, Vultr, Office 365
- EMC² Avamar and Networker Backup software
- HP-UX, Sun Solaris, MAC OS
- Linux (Redhat/CentOS/SUSE/Debian/Ubuntu...) and related (Open Source) applications
- Microsoft OS's from DOS 4.x to Windows 10/Windows Server 2019
- Microsoft Server products: Exchange, SMS, ISA, IIS, DNS, DHCP, MSCS, SCCM, WSUS, SQL Server, ATA, SharePoint, (Azure) Active Directory, ...
- Unix and Linux Shell scripting
- Windows Scripting, VBScript (+WMI, ADSI) and Powershell, PowerCLI
- Citrix Metaframe/Xenapp (Presentation Server)
- HP-UX clustering (MC/Serviceguard)
- EMC² ECC manager and Replication Manager

- EMC² Symmetrix (DMX/VMAX), Clariion/VNX Storage arrays, DataDomain Storage
- HP MSA, P2000, StoreEasy and StoreVirtual Storage arrays
- Brocade SAN switches
- StorSimple Cloud Storage
- Nutanix (NX) infrastructure
- Cisco Nexus and Catalyst switches, WLAN
- Server (rack & blade) hardware HP, Dell, Sun
- Tape libraries and LTO Tape Technology
- Data Center facilities: UPS/PDU – Airco – Environmental monitoring – Cabling

- RDBM and SQL for MySQL/MariaDB, MS SQL, Sybase, Oracle, Centura DB's
- NoSQL MongoDB, Elastic(Search) and Neo4j graph DB's
- HTML, DHTML, JavaScript, ASP, CGI, PHP, Perl, Python, ...
- Open Source monitoring: Netdata, NeDi, Cacti, Nagios, Graylog, Ayabusa, ...
- Microsoft Office suites including PowerBI
- CA Unicenter. (UAM,USD,URC)

- Navision
- MicroStrategy BI
- SAP (SRM P2P)
- Manhattan supply chain/warehouse management
- JDEdwards ERP/financials
- JDA/Manugistics supply chain planning

Languages

	<i>Understanding</i>	<i>Reading</i>	<i>Writing</i>
Dutch	Mother tongue	Mother tongue	Mother tongue
English	Perfect	Perfect	Perfect
French	Basic	Basic	Basic
German	Basic	Basic	Basic

Interests

- Music: Playing guitar in multiple cover bands
- Tennis and running
- IT, Technology and innovations in general